

# Fixing an overextended locked hose.

## Unlock reel when overextended.

If the hose has been over-extended passed the final latch position.

1. Place a screwdriver through one of the holes in the case near the name sticker. Have someone hold this as it prevents the spring rewinding during the adjustment. Alternatively have someone hold the hose tightly where the hose exits the reel. This is **very important** as the hose will retract as soon as the locking plate is removed.
  2. A second person can now remove the four screws on the locking plate and lift off the plate. This is the black centre disc **without the inlet port**.
  3. You will see the locking latch and spring.
  4. The first person now holding the hose where it goes into the reel case can slowly let about 20 to 30cm of hose back into the case, then hold the hose tight.
  5. It is important to keep the reel casing steady.
  7. Again clamp and hold the hose from going back into the reel.
  8. The screwdriver can now be replaced to secure the rewind from happening.
- TIP.** A good idea is to wrap some electrical tape on the exposed hose, near the reel case opening for future reference indicating to users the full limit the hose can be extended.
9. The cover plate can now be replaced, carefully, **do not to over tighten** and the lock is now cleared to work.
  10. Once the cover plate is replaced, again hold the hose from returning into the reel and remove the screwdriver.
  11. Holding the case steady, gently allow the hose to rewind back into the reel. It may stop a few times but you can give the hose a short tug and away it will go again.
  12. When most of the hose has rewound, pull out the hose and allow it to rewind in the normal manner.

**CAUTION:** Do not attempt to remove the hose spool from the casing as this will release the spring tension and cause possible damage to the spring.